

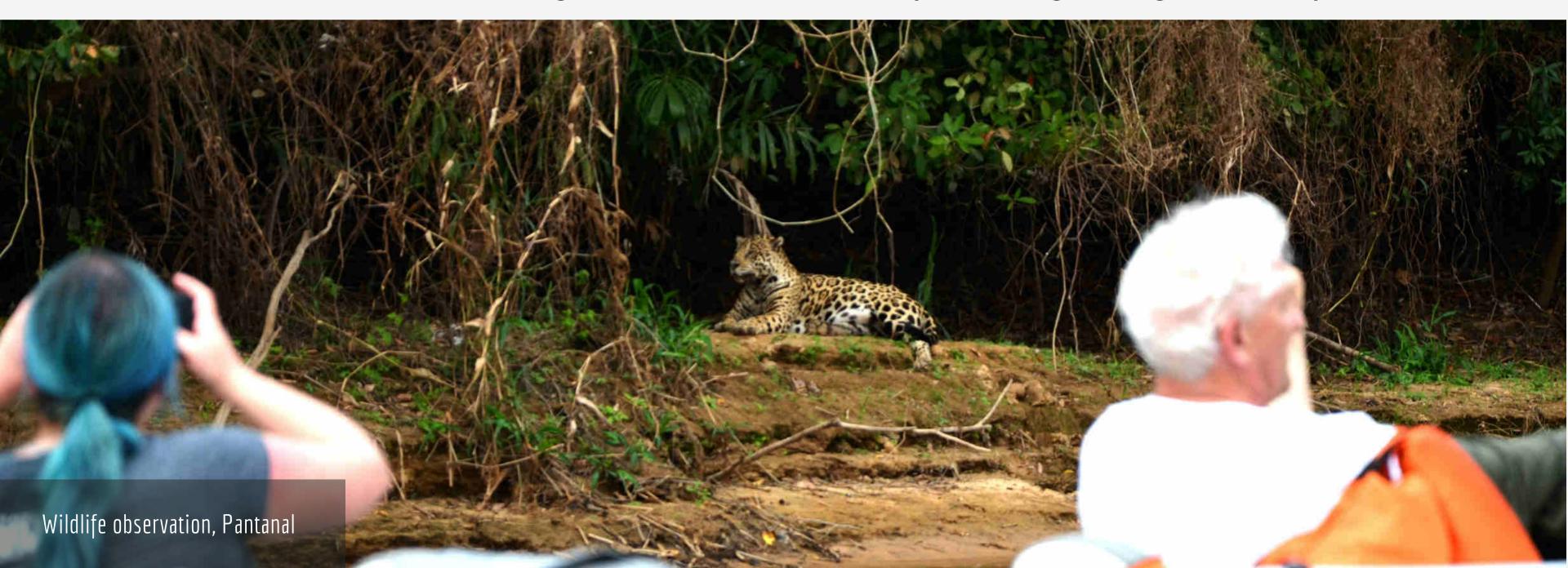


WHO WE ARE? - Nattrip Brazil



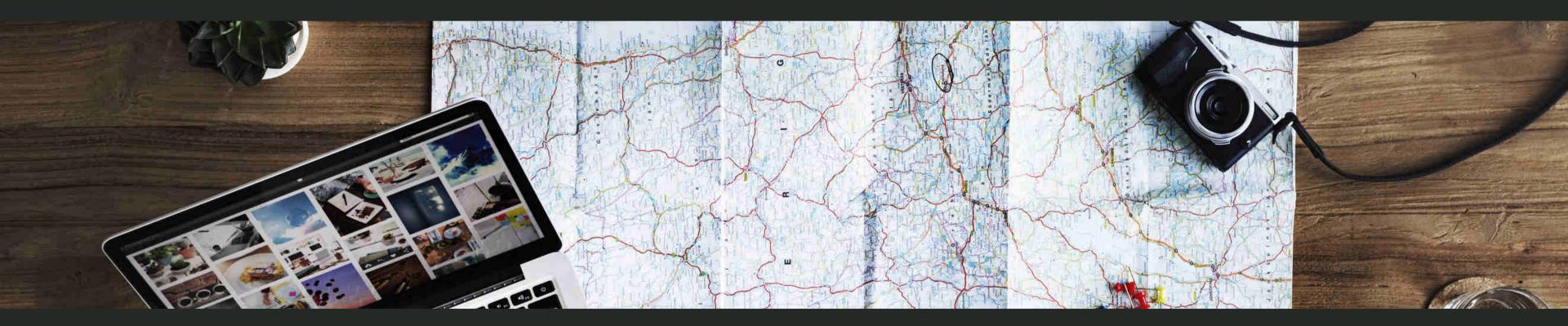
Nattrip is an agency, operator and DMC specialized in ecotourism and adventure tourism activities in Brazil.

Since 2010 making dreams come true and promoting unforgettable trips.



We are here to introduce you to a new way of traveling, where you participate from start to finish in creating your travel package.

With this material, you will understand how we can work together to plan and execute the trip of your dreams.



Check out the step by step that we created especially to help you create the trip you want and deserve.

Destination Management Company/



BUT AFTER ALL, WHAT IS DMC?

Destination Management Company (DMC) are tourism agencies specializing in specific destinations. Unlike other types of agencies, DMC values personalized tourism focused on experience and quality, offering a unique trip, as opposed to mass tourism.

We at Nattrip Brasil are specialized in travel throughout Brazil. We can deliver any itinerary according to your needs.



Personalize:

"Assigning a person's aspect, quality, characteristics to something; personifying: personalizing a dream."

Count on our **Travel Experts** to build the experience that suits you best. All of our packages are designed so that you have a unique experience in the destination, **knowing the local culture**, the main attractions and the natural beauty.





HOW TO CUSTOMIZE YOUR TRIP

To plan a trip it is important to go through a series of steps that will help you to enjoy everything that the destination can offer you. Learn how to assemble your personalized package in a few steps.

Our packages include transfers, accommodation, tours, among other things. But if you want we can customize it your way.

For our team to make a personalized package for you, we need to add at least two services, such as: Accommodation and Tours; or Accommodation and Transport.

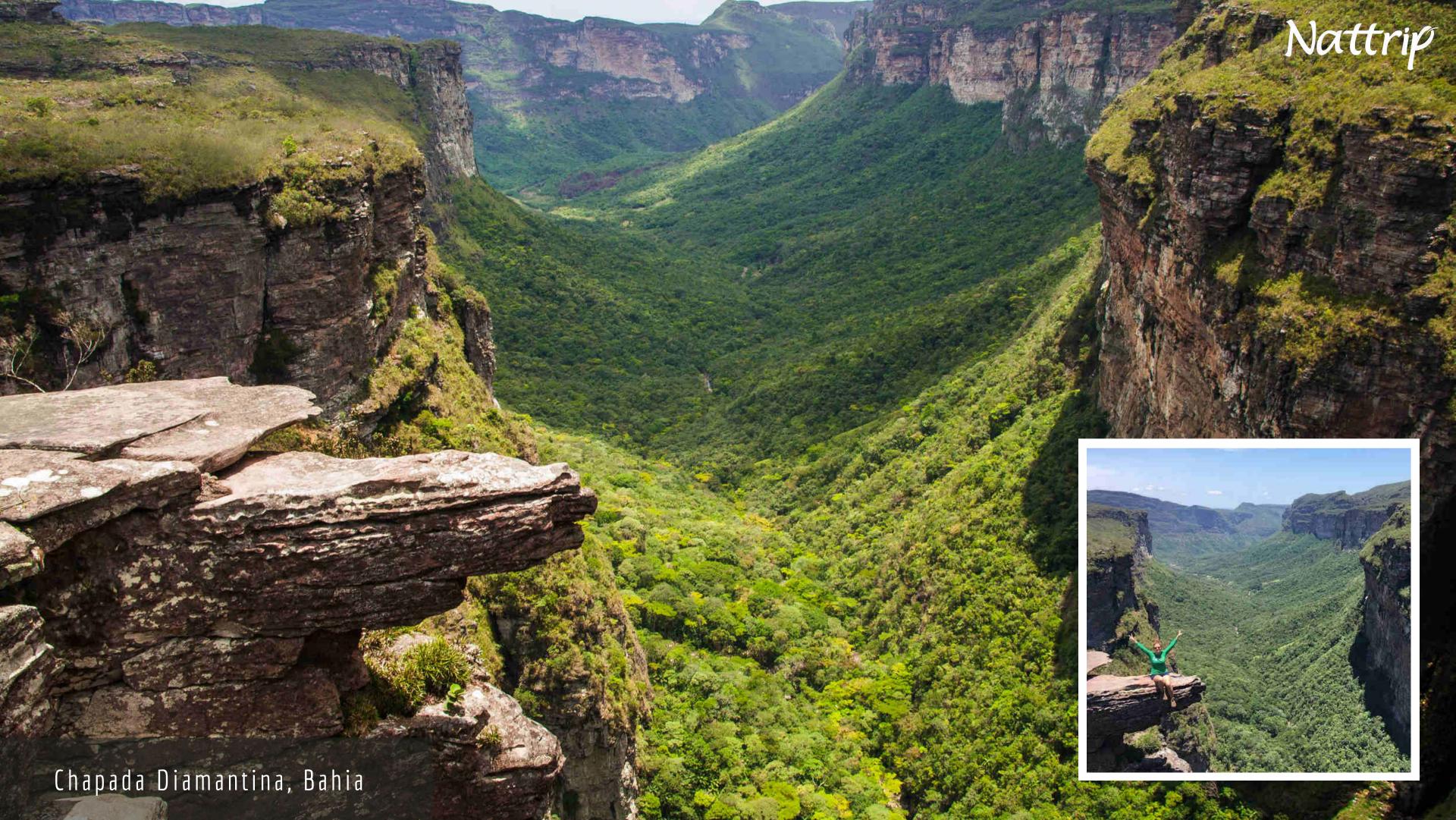
SAFETY TRAVELING

More than ever, we talk about hygiene and care in our personal lives. In this chain, Nattrip does its part by offering services and handpicking our suppliers, through research and personal verification.

Whether in accommodation or activities, our partners are in accordance with the recommendations of health organizations, health entities and our principles of environment sanitation, distance and personal hygiene.







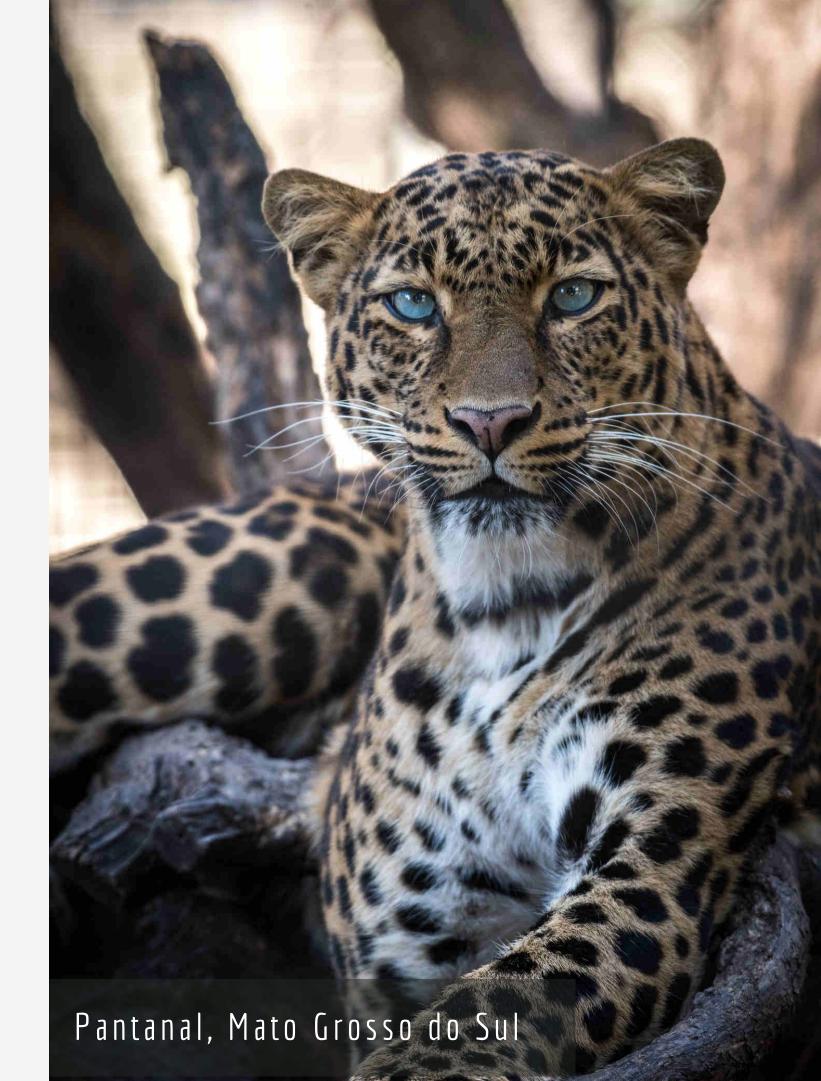
STEP 1 - I WANT TO TRAVEL

Wanderlust

The first thing you need is to feel the desire to travel. Feel the call of nature, be in the mood to set foot in the world and get to know Brazil's nature destinations.

It is important to know whether you want to travel alone, with your friends, family or on a romantic trip.

Then, decide your Destiny! Which region, biome, city, place in particular, type of activity or even your style of travel - that's enough to start planning.





When?

The trip only begins to exist when it has a date.

Decide what your adventure period will be, it doesn't have to be exact.

Remember that the period you choose can directly affect your experience, especially due to events, holidays (local and national), holidays and summer.

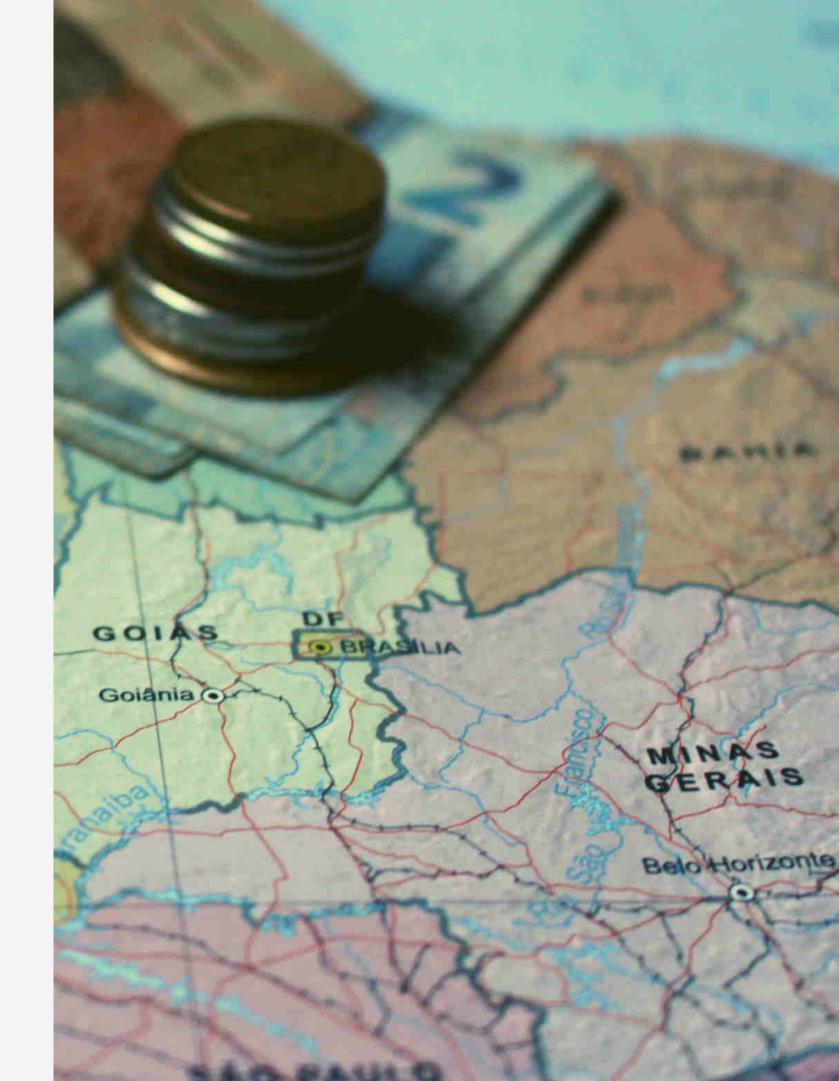
In addition, each place has its particularities, making it more suitable to visit during a certain period of the year. Don't know what it is? <u>Talk to us, we will help you.</u>

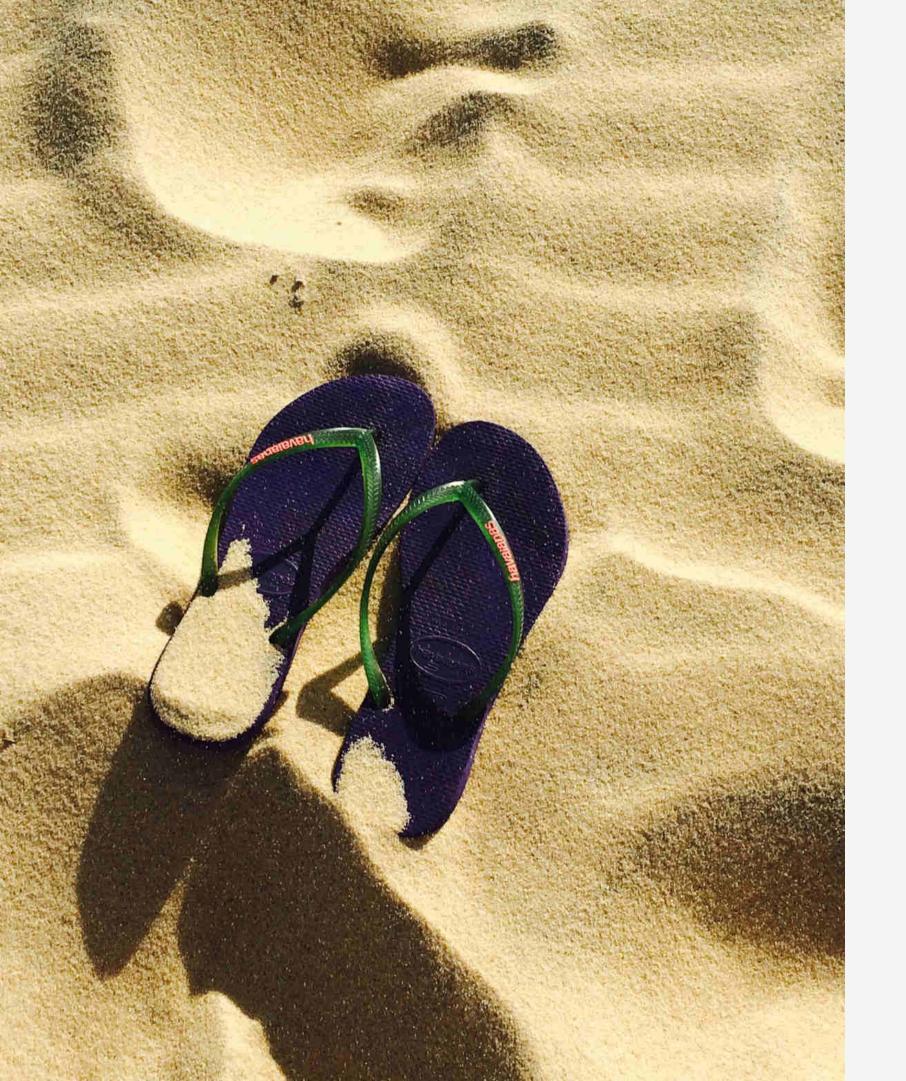
Budget

The **budget** it is essential to make everything happen, it will allow us to plan the trip and adapt it to your desire and need.

When thinking about your budget, take into account how much you will have available to invest, how many people will go, your type of accommodation, extra expenses, payment method and financial planning.







Decision

This is the most important area of your planning! Analyze all the previous items and make up your mind. Plan your dream trip now.

If you are interested in answering questions, talking to the specialist about the services, your travel idea or purchasing our products, proceed to the next step.



STEP 2 - CONTACTING

There are several ways to talk to us, we are super accessible and it is a pleasure to help you make your trip and also answer any questions related to the topic. You can count on us!

When you are ready to begin your planning, contact us through the following service channels:





You can request a quote for your personalized trip and view our ready-made packages on our website:

https://www.nattrip.com.br/en



Make your request or ask your questions by e-mail: dmc@nattrip.com.br



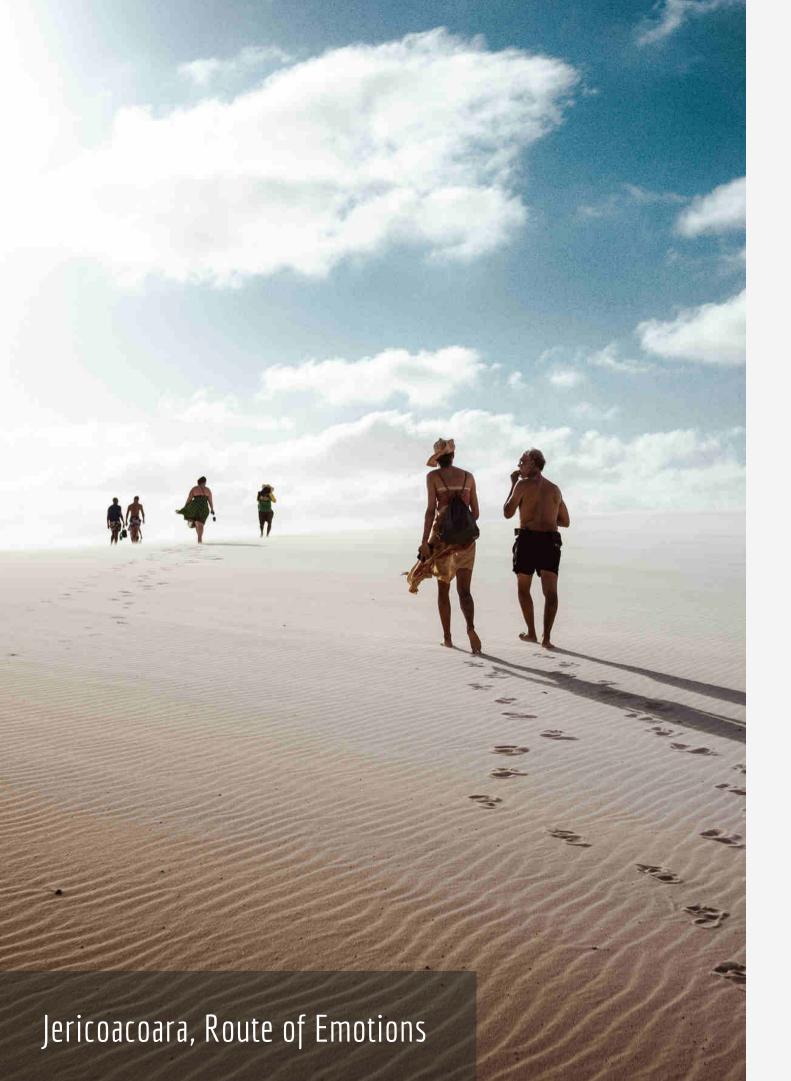
+55 21 96977-7864

Another quick and easy way is over the phone. You can call or call us on Whatsapp.

Get to know our work better! We are on social mideas







STEP 3 - DISCOVERY

In this step the Travel Specialist will receive your request, analyze it and get in touch. In addition to introducing yourself, the Specialist will ask you some questions to understand your needs, how you want to travel and align expectations.

The specialist will accompany you before, during and after your trip. For this reason, the steps in the item I want to travel (page 10) will be extremely important for there to be connection and synergy between you. This interaction will result in a personalized and tailored plan.

Here we will find out if there is already a travel package that meets your needs or if we are going to create something completely new. Knowing what activities you like or want to do, type of accommodation and additional services (for example, transfers), is essential for the next step.

Answer the Travel Specialist's questions clearly. The faster your response time, the faster your travel plan will be ready.

Be patient, we receive numerous travel requests daily. Our department will do its best to serve you as soon as possible.







STEP 4 - CUSTOMIZING

Now the journey will start to have your face!

Together, we will choose the destinations and adapt the itinerary to your reality and expectations.

Using the information from the third step (p. 16), we will start customizing your package. Check the details of each piece on the next pages.

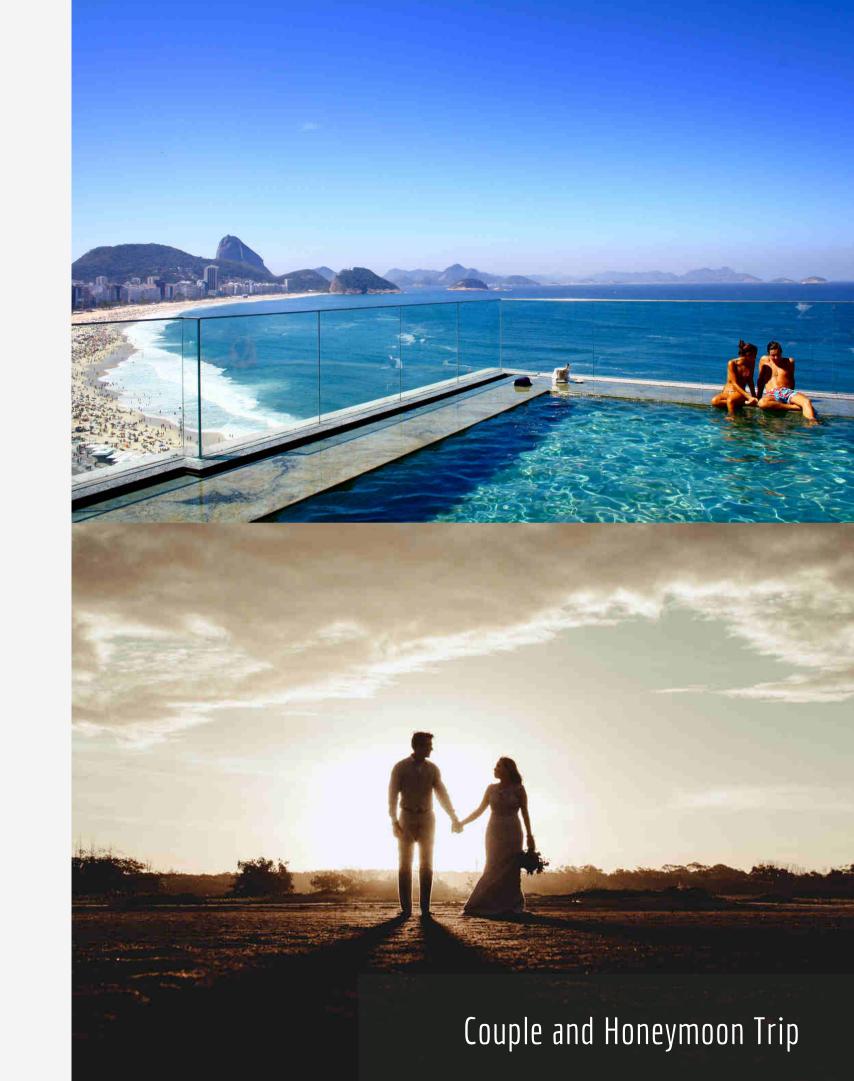
CUSTOMIZE YOUR DESTINATION

Choose a ready-made package on our website:

If you choose a pre-existing package, check the items included in the description. If you want to make any changes, just contact us.

Create your personalized itinerary with us:

If you already have a travel idea with a destination or several that you want to know, we are the right people to help you. To better personalize your trip we need to know some of your preferences, to execute them.





ACCOMMODATION

Choosing the best place to rest is essential to your experience.

When choosing your accommodation, take into account the price (or cost benefit) and comfort. This choice will directly affect the value of your package. The main types of accommodation are:



Hostel: Hostels are the most costeffective means of accommodation. Choosing this option will share the room with other travelers. Generally the hostels have relaxed environments, where you will be able to meet other people more easily. Ideal for those traveling alone or with a group of friends. Most offer breakfast included or optional.



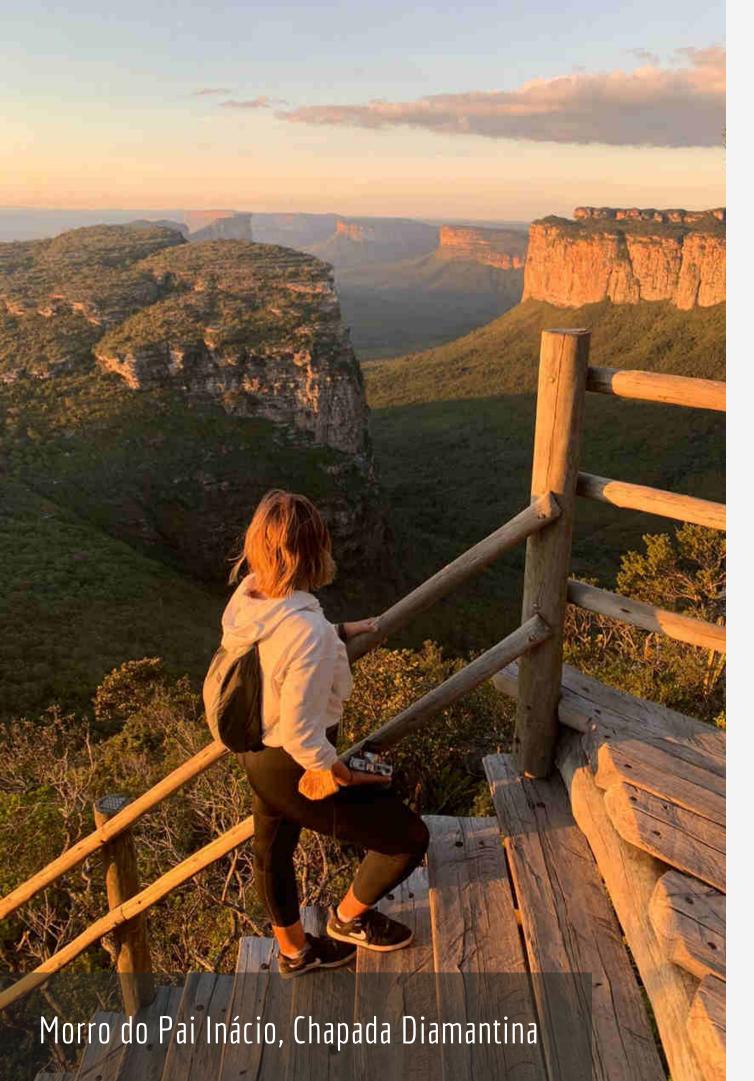
Hotel: The best option for those who value comfort and privacy. In this option we work with standard hotels and inns, on average 03 stars. We also offer our customers the possibility of 4 to 5 star hotels, which can further increase their level of comfort and satisfaction. Hotels have breakfast included.



Pousadas / Bed & Breakfast: For those who value a more cozy experience, perhaps the inns are the best option. With a simple and intimate structure, the inns can guarantee comfort and quality of service, usually including a wholesome breakfast. The accommodations in Cama & Café are similar to the Pousadas, but with even simpler structures.



Resorts: If you want even more comfort, leisure and entertainment options, fantastic places and differentiated services, this option is for you. We work with Standard Resorts 4-5 Stars. Breakfast included, and may have full board.

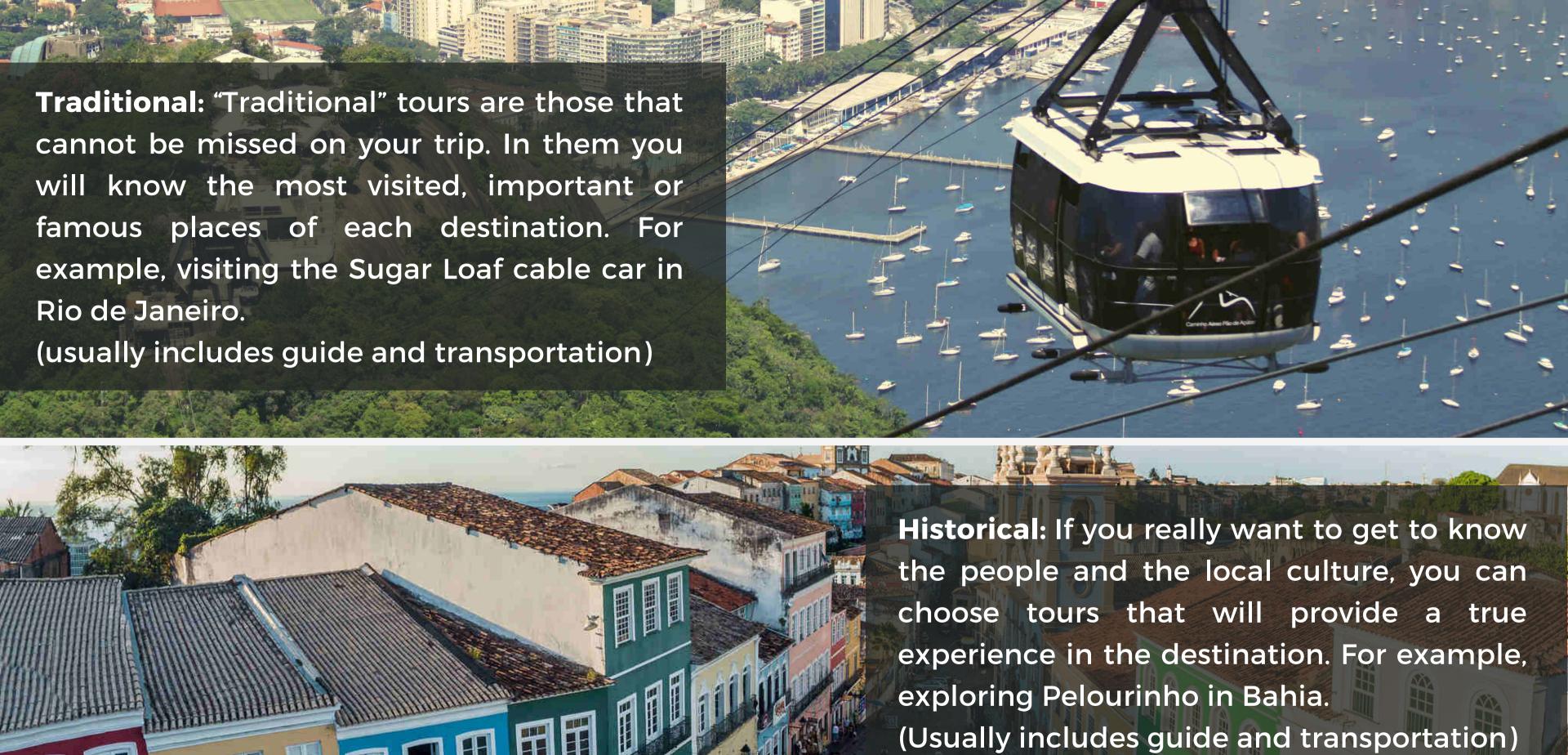


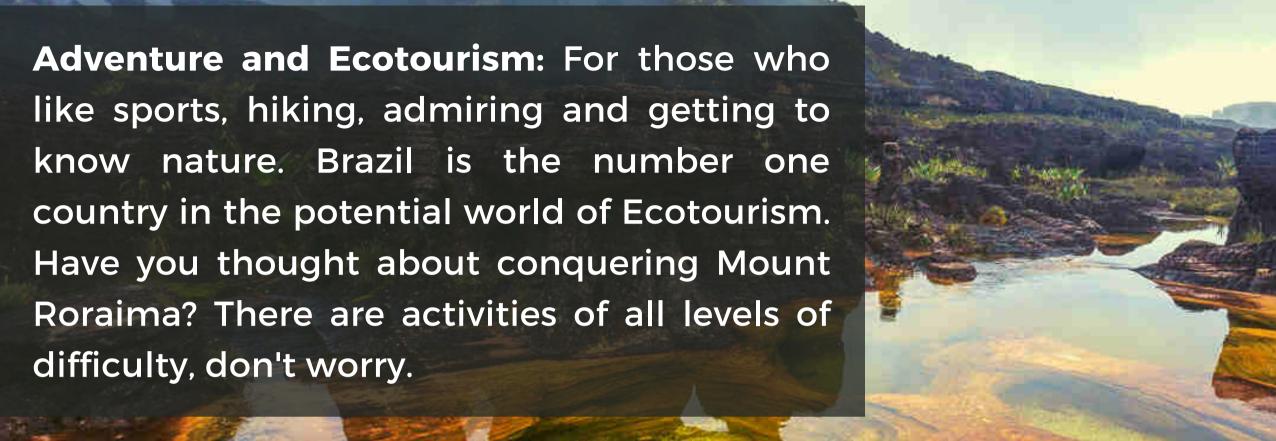
ACTIVITIES AND TOURS

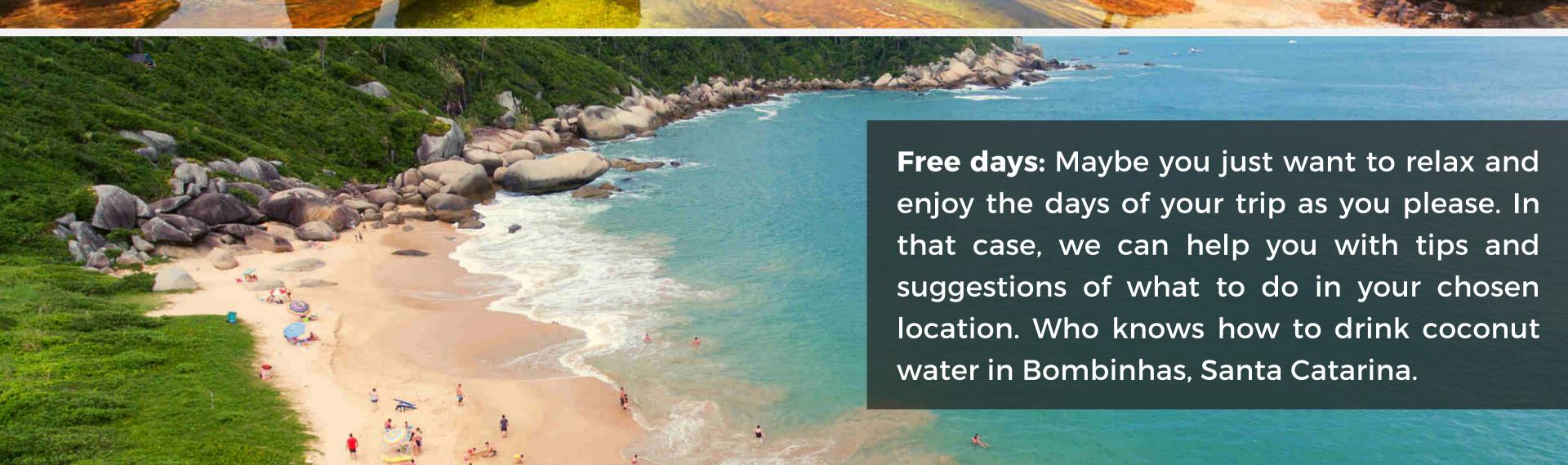
Its activities and tours are key points to define the face of your package.

If you do not choose one of our ready-made itineraries, it will be exclusively up to you and the travel specialist to choose the best activities and tours for your profile.

Take a look at the types of activities and tours to follow.











STEP 5 - FIRST PLAN

Now that you and our Travel Experts have defined all the characteristics of your trip, it's time for it to get out of the plan of ideas.

Using the information previously obtained, the specialist will make an itinerary with all the logistics of transport, accommodation, tours and meals. This will be the **first travel plan**.

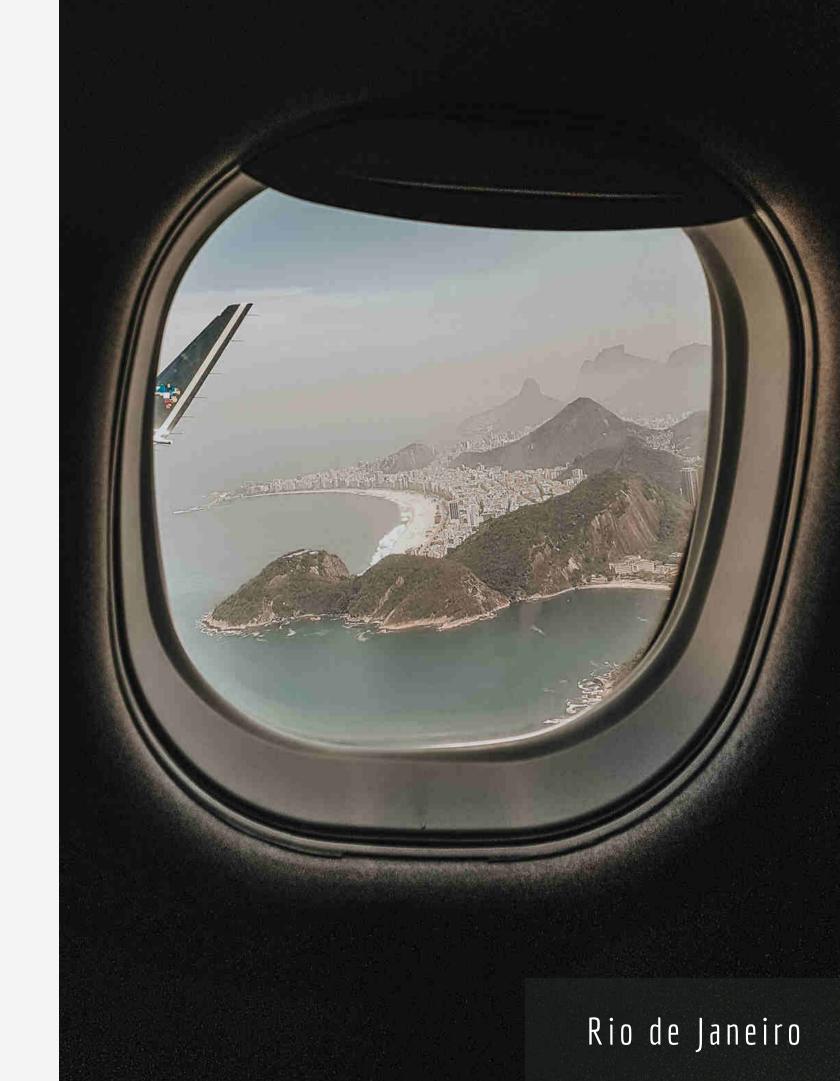
The first plan consists of a detailed itinerary with all the information you need: details of the activities, what is and what is not included, in addition to the price adding up all these services.

After receiving the first plan, analyze whether it is within your expectations. It is important to make it clear that it is fully customizable.

If necessary, now is the time to change the means of accommodation, tours or add some other service.

When everything is perfect, we will send you the **final travel plan** and you will be ready for the last step.



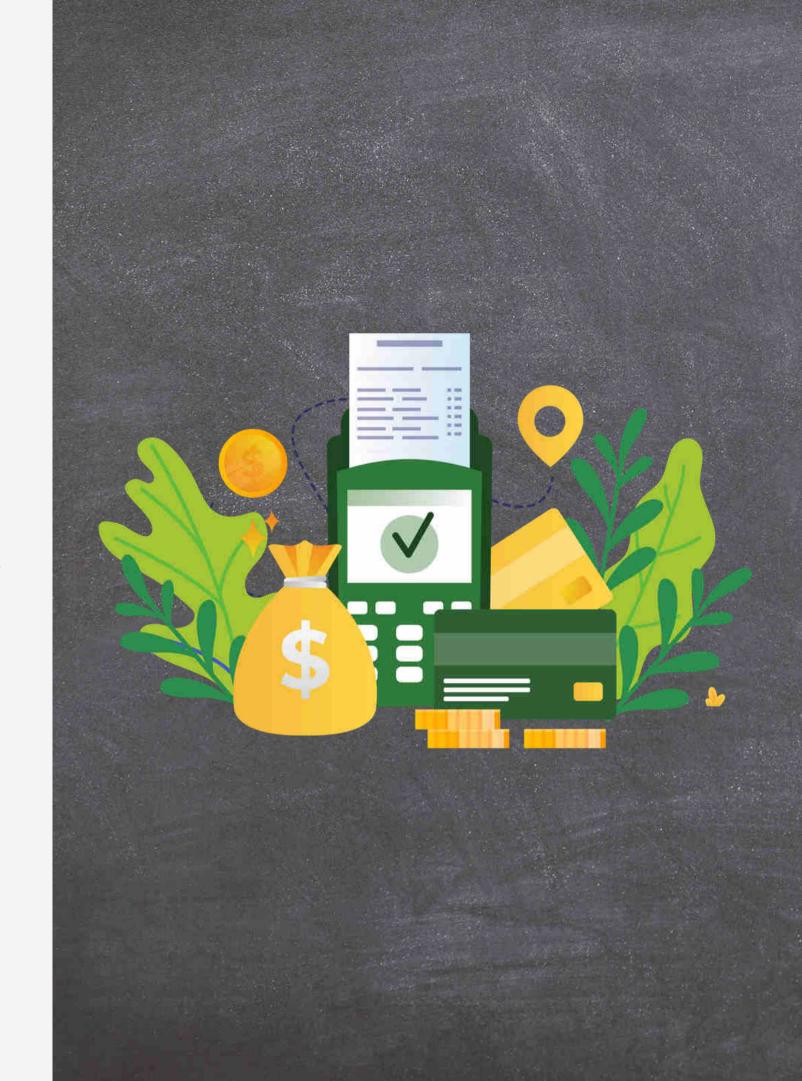




STEP 6 - FINAL NEGOTIATIONS

When the itinerary is perfectly in accordance with your wishes and approved, we will proceed to the selection of the payment method. You can choose from the following options:

- → Paypal/Credit: Choosing this payment method you will receive a payment link in your email or on your cell phone. By accessing the link, you will be able to pay for your trip. The Paypal platform offers installments, offering the flexibility to choose the amount of installments, between 2x and 12x. The plans are subject to risk and credit analysis by PayPal.
- → Bank Deposit / Bank Tranfer: Another payment method is deposit or bank transfer. We work with banks Santander and Bradesco! The data will be provided by your Travel Specialist.



PREPARING FOR THE TRIP

Now your trip is already a reality, so we need to prepare. Get connected with some tips that can help you in your travel preparation:





Documents: Don't forget your documents. You will need them during the trip, when boarding your flight and on some tours. If you don't happen to have an identity card, you can use any official photo ID. If your trip includes a destination outside of Brazil, it is important that you also take your passport. Pay attention to the validity of your documents!



what to take: In addition to your documents, when packing your backpack for traveling, there are also some things that you can not forget to bring. Depending on what your itinerary will be, our travel experts will make the right recommendations for you, don't worry.



Suport: Throughout the assembly of your itinerary and payment we were together, it is not now that our relationship will change. If you have questions or need help, count on us.

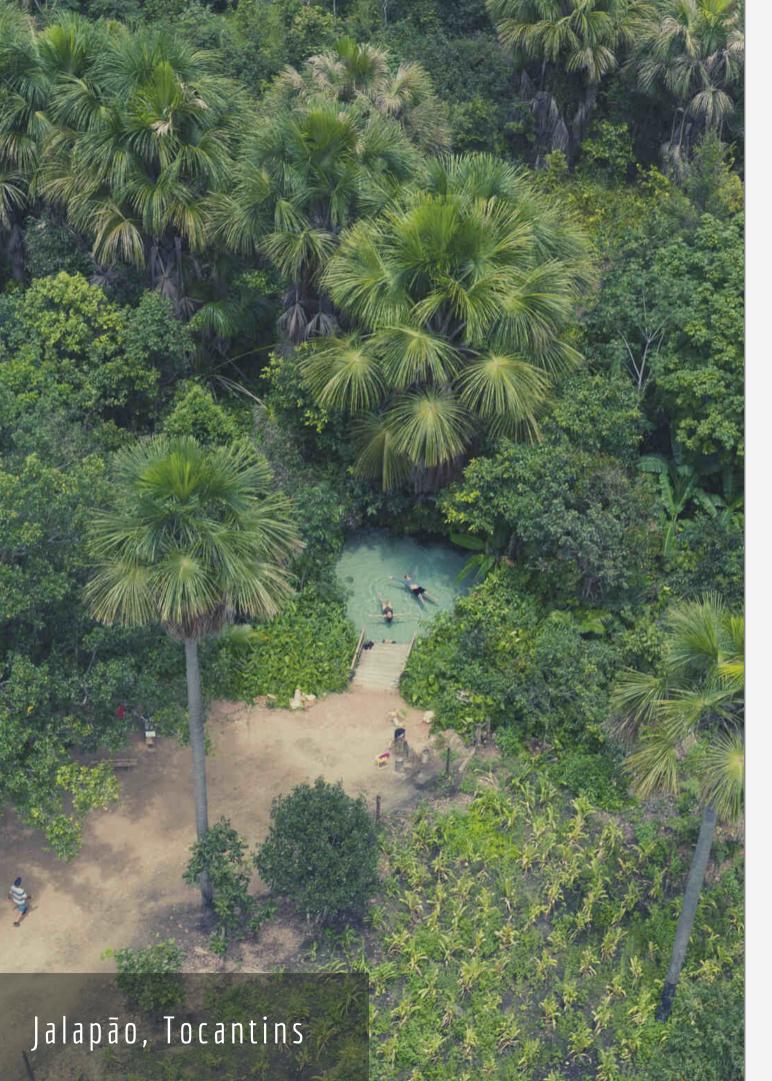


Extra Money: It is always good to take precautions, something can happen or maybe you will fall in love with some souvenir from the local store. For this it is always good to take an extra amount. In addition, you will need to have money available to use with things that are not included in your package.



personal hygiene: Do not forget to take the alcohol gel and mask.





DURING THE TRIP

Finally, the time has come. After planning and investing, it's time to take advantage. Fasten your seat belt and get ready for takeoff!

Your travel plan is like a map, it contains all the information you need about transfers, accommodations, meals and tours.

Be careful not to miss the times or confuse the dates. Pay attention to your personal items, such as your cell phone and your documents. Depending on the destination, our travel experts will give you specific recommendations. Throughout the journey we will be together. Our specialists will be available and attentive to your needs for the duration of the trip.

We will be sending information, confirming activities and transfers, addressing your doubts and ensuring security. If something happens, we will provide the necessary support for the situation to be resolved.

Count on us!







POST TRAVEL

We hope you have enjoyed your experience with Nattrip. Now that your trip is complete and you are already home and safe, we would like to know how your journey went.

Report your trip: Your specialist's dream is to make your dream come true. Tell us about your trip, the highlights and what you liked the most, or what you wanted. Your report is very important for maintaining the quality of travel and improving our service.

Evaluation and Recommendation: It is very important that you register your opinion about the services of our travel specialists. Like you, other people will be interested in traveling, and we hope that with your recommendation they will choose Nattrip to provide what these travelers want.



HYGIENE MEASURES

The world is going through a serious situation that will impact our lifestyle. With that in mind, at Nattrip we want to make our initiatives clear to make your experience as safe as possible.

We always require the use of masks and alcohol gel in our operations.





CLICK AND TALK TO US © +55 (21) 96977-7864 DMC@NATTRIP.COM.BR

Now you can start thinking about what your next destination will be! Remember the **6 steps to travel**. After all, it all starts with your desire.

Associated company:









Supporters and Partners











